

Field Trainer

Position Type: Full-time/40-hours per week
Reports to: Program Manager
FLSA Status: Non-Exempt
Salary Range: \$65,000/annually
Location: Field-based, centralized to Modesto (Stanislaus County)

About the Company:

Our mission at The Ortiz Group (TOG) is clear: to empower disadvantaged individuals and communities by facilitating access and building relationships with trusted resources to increase awareness and opportunities in clean energy. We envision a future where equity and sustainability are at the core of the clean energy sector, and disadvantaged communities have equal access to opportunities and resources. As a trusted partner, we strive to be the go-to management consulting firm for businesses and organizations seeking to create meaningful impact, foster diversity, and advance the clean energy transition.

About The Program:

Working for The Ortiz Group, the Field Trainer will provide training and technical assistance to weatherization contractors in the PG&E Energy Savings Assistance Program (ESA). ESA is an income-based weatherization program aimed at helping qualifying residents improve the comfort, health, and safety of their homes with appliance upgrades and home repairs.

Key Responsibilities:

- Perform quality assurance of installed energy efficiency measures
- Confirm the quality of the customer energy education
- Observe delivery and installation of refrigerators to customers
- Ensure contractor compliance with program standards
- Identify health, safety, and repair issues
- Maintain timely, thorough documentation in project files

Competencies:

- Commitment to excellent customer service to our contractor network, customers, and clients
- Effective communicator who leads by example to solve problems
- Familiarity with HVAC systems, building envelopes, understanding of health and safety issues in homes
- Skills in coaching and mentoring on quality standards

Minimum Qualifications:

- **Education**
 - HS Diploma or equivalent (required)
 - Two years of college or equivalent (preferred)
 - Direct program experience may be substituted for education on a year-for-year basis
- **Work Experience**
 - 2-4 years of experience working with residential building contractors
 - Experience may also include managing construction crews, conducting safety and compliance inspections, overseeing maintenance and repair contractors for apartments/residential complexes
 - 2 years of work within Energy efficiency programs (preferred)
- **Certifications & Licenses**
 - Energy Specialist (preferred)
 - Weatherization Specialist (preferred)
 - Natural Gas Appliance Testing Technician (preferred)
 - Valid California Driver's License with a clean driving record (required)
- **Additional Skills (Language, Computer, etc.)**
 - Ability to read, analyze, and interpret technical procedures
 - Interpretation of statewide Installation Standards manual
 - Basic knowledge of Microsoft Office suite (MS Word, MS Excel, Outlook)
 - Bilingual (Spanish) candidates (preferred)
- **Work Environment (characteristics are representative of the essential functions of the role)**
 - Reliable vehicle
 - Field-based role, the incumbent will have extensive driving responsibilities for QA appointments, encounter outdoor weather conditions, moderate noise levels, and conduct in-home assessments
 - May report to an office occasionally for meetings
 - Employee will be required to stand, walk, use hands and reach; sit, stand, balance, stoop, kneel, crouch and may occasionally lift or move up to fifty pounds

Compensation

The Ortiz Group proudly offers paid holidays, vacation, and sick leave. A highly competitive medical, dental, vision, and ancillary benefit package (includes long/short term disability and term life insurance) is also offered to our employees. Employees also have the opportunity to participate in a 401(k)-contribution plan, with matching potential after one year of service.

This position has a base salary of \$65k annually.

Posted Friday, February 28, 2024 | Open until filled

Please submit a resume and cover letter to: hr@ortiz-group.com